

TERMS OF USE

1. GENERAL TERMS

The website www.drinktap.gr is an online store that constitutes the electronic presence of the sole proprietorship KONSTANTINOS GERALIS and the distinctive title DISPENSETEC VAT number: 044561869, No. Registry GEMI: 133614801000, and is based in Markopoulo, Attica, G.Th. Alagianni no. 9, tk: 19003 contact phone: 2299306657, E-mail address: drinktap@tutanota.com. Every user, visitor and customer who visits the online store or who makes orders and purchases, agrees and unconditionally accepts all terms of use of the online store, the cookies policies, GPDR and privacy policy. That's why we recommend before the any purchase you have read the terms of use.

2. PRODUCTS SOLD

The characteristic elements and every other element and specification of products sold are according to the manufacturers and available and you can find out about them by following the search instructions that are listed on our websites and by "clicking" in the field of his name corresponding product. We cannot exclude that there may be some errors, omissions in pricing, availability and specifications and technical characteristics of the products, despite the effort that we make.. The customer is solely responsible for the selection of products and for their use. In case he is not sure about something or would like more information please contact us before purchase them.

3.PRICES OF PRODUCTS SOLD

In the prices listed in the basket, there is also a calculation of VAT (24%),while www.drinktap.gr reserves its right to adjust at any time the prices of the goods without being obliged to inform earlier in his online store.

4. METHODS OF PAYMENT

For the convenience and service of all those who wish to buy from our store, www.drinktap.gr has the followers alternative payment methods:

4.1. Possibility of bank payment to our business account at Piraeus Bank. If the payment does not appear within 4 working days, order does not exist and is canceled at the buyer's fault. The order must have been paid and the funds shown in the account us to execute it and arrange its shipment.

4.2. Payment with IRIS. Please contact us for this payment. You can use VAT number 044561869.. Also at www.drinktap.gr you are given the option to choose whether the payment to you will be made with a retail sales receipt or invoice. Invoice is issued to companies and freelancers as long as they complete the order the following information: Company name, A.F.M., D.O.Y. and (attribute) occupation for freelancers.

5. SHIPPING METHOD - TIME - COST

5.1. Product deliveries for Greece are made through a courier company or transport company or with our own means of transport, depending on its judgment www.drinktap.gr. All shipments are made from our headquarters in Markopoulo Attica. The mode of transport is the choice of the selling company. Wherever delivery is made by us, deliveries

are only daily, working hours and days. Cash on delivery shipments are not accepted. Up to two attempts are made by the transport company before the product is returned. The transport methods, transport costs are explained below.

Deliveries in the Prefecture of Attica

For Athens, regardless of order volume or value, transportation is free by us and our carrier, except in hard-to-reach areas that do not we deliver. For up to certain kilos, the transport will usually be done by courier and where large loads (over 35 kg weight) are concerned, the transport is carried out always with a transport agency or with its own means of transport www.drinktap.gr. It is not possible to receive from our warehouse by individuals or companies, as all shipments are made with the transport that we work together. Please refer to Elta courier website to see the hard to reach ones. For these the delivery of small parcels is done at the nearest Elta courier store. For large parcels there should be an agreement with www.drinktap.gr as well as for the shipping costs to be borne by the buyer.

Hard-to-reach areas outside Attica

These are considered according to Elta courier. Please refer to Elta courier website to see the hard to reach ones. It will always be there for them agreement on the method and cost of transport. We prefer to we deliver to a transport agency in Athens and after the transport and the its cost is borne by the buyer. For small parcels these can sent to the nearest Elta store and collected from there by buyer. There should be an agreement first between www.drinkgap.gr and the prospective buyer. For large parcels, we only deliver to transport of the buyer in Athens

Deliveries outside Attica

For areas outside Attica, not difficult to reach, there is a courier fee of up to 35 kg , which is borne by the buyer. For over 35 kilos they are delivered to agency in Athens and the transfer from Athens to the final point is charged the buyer.

5.2. For countries outside Greece (EE countries or other countries.) the prices are always from our warehouse from Markopoulo. The customer undertakes the transport with own carriers and at his own transportation costs. There may be and cases that we will always be able to do after consultation quote for shipping cost from our warehouse to the customer, but in in any case, the shipping costs will be borne by the customer. In all of them cases the full payment of the order must first be made with deposit to our account and then receipt from the transport company. The same and for the transport costs, they should be prepaid by the customer before goods are delivered to the carrier or courier.

It should also be noted that for all orders placed on holiday periods (eg August and December), there may be delay in delivery time. The availability of the products should be confirmed in each case after the order and before its execution, as times may vary change as well as product availability. As soon as we receive it order, there will always be a message from us regarding the order, the availability and all the details. The shipment of the order is not considered automatically and order if there is no written or telephone order from us pollination and acceptance of it.

6. RISK OF CARRIAGE

In the contracts in which the supplier sends the products to consumer, the risk of loss or damage to the goods is transferred to consumer, when he or a third party designated by him consumer and is different from the carrier has acquired the physical possession of goods. However, the risk is transferred to the consumer if he delivers it to carrier, if the carrier is authorized by the consumer to transport them goods and the said option was not offered by the supplier, with the reservation of the consumer's rights against the carrier. The same applies and when the buyer does not have the status of a consumer.

7. CANCELLATION OF ORDER

For any order cancellation (total or partial) you must send relevant e-mail at www.drinktap.gr. This possibility is offered to you until moment when we inform you about the dispatch of your order. After the cancellation is not possible at this point. For products which we also order especially for you or are customized products and specifications, it is not possible to cancel the order.

8. WITHDRAWAL - PRODUCT RETURNS

You have the right to return the products you purchased unnecessarily and free of charge, within a period of 30 days from the date of receipt their. In this case, you only bear the direct cost of returning them products. Products to your specific specifications are not returnable or your own exclusive order. Returns are accepted only if the returned products are found in the same condition in which you received them, i.e. without them unsealed or their packaging has been tampered with, accompanied by the retail sales receipt or invoice. In case the use is found of these products will be sent back to the customer and you will charge the transport costs. To avoid your own inconvenience, please check carefully at the time of delivery of your order, the condition of sold products and the intactness of their packaging, in order to detect any obvious defects (e.g. wrong type, etc.) and notify us immediately state in writing the day of their receipt by you. Otherwise we consider that they were delivered ok and were in good condition. In case of return of the products and accordingly on the one hand in the way that you chose to pay for your order and on the other hand the way you will their return is made, your refund will completed within 5 working days from the date we receive the products, in the same way that their payment was made and to the same account.

9. AVAILABILITY OF PRODUCTS

All product orders are subject to availability. In this light, in case of supply difficulties or depletion of products in stock, we reserve the right to notify you either by phone at the number you have indicated or by email, regarding the like products of equal or superior quality and value, which you may order. If you do not wish to order such similar products, you will refund any amount you may have paid in full, free of charge.

10. TELEPHONE COMMUNICATION

In case of using a telephone line for telephone communication between the parties regarding the concluded contracts, the buyer / consumer - at the time when communicates with the supplier - he is not obliged to pay more than basic charge rate. The first paragraph applies without prejudice to the right of telecommunications service providers to charge for these calls.

11. PERSONAL DATA

A necessary condition for the start of the transaction between us is the disclosure by you of your personal information. When you do one order, we will ask for your full name, address to which the products will be shipped, your landline number (or any other phone

number you want), your email address, and in the case that you choose to make your payments via credit card and the number and its expiry date. These data, in no way will be disclosed, made public or sold to third parties, unless required to do so by some Public Authority (court, etc.). Your sensitive information is disclosed to the relevant bank (e.g. number credit card) and are DELETED from our database immediately after completion of your order, thus ensuring even greater level of security.

12. SECURITY

The website www.drinktap.gr uses the SSL protocol, for security online trading. In this way all the your personal information, such as credit card number, name and your address so that they cannot be read or changed by their transfer via the Internet. The SSL (Secure Sockets Layer) protocol is today the global standard on the internet for the certification of websites (web sites) on the internet users and to encrypt data between network users and of web servers. An encrypted SSL communication requires all information sent between a client and a server to be encrypted by the sending software and be decrypted by the receiving software, thus protecting personal information in transit. In addition, all information sent with the SSL protocol, are protected by a mechanism which automatically checks if the data has been changed in transit.

13. MISCELLANEOUS

13.1. Force majeure: If for reasons of force majeure (e.g. bad weather conditions, strikes etc) it is not possible to deliver the products to you within it predetermined time we will inform you via e-mail, in order to us declare if you wish, the completion of your order, under these conditions.

13.2. Liability www.drinktap.gr: In the event that the delivered quantities proven defective product, you reserve the right to return with the option of replacing it at our own shipping or return costs of your money.

13.3. Modification of the present terms: www.drinktap.gr maintains the right to amend or renew the terms and conditions transactions. The company undertakes the obligation to update this text for any change or addition to the terms.

14. FINAL PROVISIONS

These e-shop terms of use are governed by article 3 et seq. N. 2251/1994 (on distance contracts and non-commercial contracts store), articles 534 et seq. AK, the P.D. 131/2003 as well as YA Z1-891/2013 (Government Gazette B 2144/30.8.2013), which is valid from 06-13-2014 and applies for contracts concluded after 13-06-2014, as legally applicable applied (Adjustment to Directive 2011/83/EU).